SILVERCHAIR

Subprocessor List

Current as of November 23, 2020

THIRD-PARTY SUBPROCESSORS

Amazon Web Services ([link](#))
Area: Cloud Hosting
Country: United States of America

Atlassian ([link](#))
Area**:** Project Management
Country: United Kingdom

Brightcove, Inc ([link](#))
Area: Multimedia
Country: United States of America

Campaigner ([link](#))
Area: E-mail Processing
Country: United States of America

Elastic (Elasticsearch) ([link](#))
Area: Infrastructure Monitoring
Country: Netherlands

Google Analytics ([link](#))
Area: Analytics
Country: United States of America

Hitachi (Pentaho) ([link](#))
Area: Data Analytics
Country: Japan

InCommon (Shibboleth/OpenAthens) ([link](#))
Area: Access
Country: United States of America

Iron Mountain ([link](#))
Area: Code escrow
Country: United States of America

Litmus Software ([link](#))
Area: E-mail testing
Country: United States of America

Microsoft ([link](#))
Area: Cloud Hosting, Communication, Developer Tools
Country: United States of America

SILVERCHAIR UNIVERSE PARTNERS

Customers who have direct contractual relationships with Silverchair Universe partners ([link](#)) are not applicable for GDPR or CCPA. However, Customers shall grant Silverchair the permission to share Personal Data, only as required to permit integration/use, by virtue of signing a Statement of Work or other appropriate instruction.